

## CWB PDG Performance Report - Appendix 3

Quarterly report for 2015-2016

No headings

For Community Well-Being - Cllr Colin Slade Portfolio

For MDDC - Services

Filtered by Performance Status: Exclude PI Status: Data not due, Not calculable

*Key to Performance Status:*

Performance Indicators:	No Data	Well below target	Below target	On target	Above target	Well above target
-------------------------	---------	-------------------	--------------	-----------	--------------	-------------------

### CWB PDG Performance Report - Appendix 3

Performance Indicators								
Status	Definition	Prev Year End	Annual Target	Current Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act
Well above target	<u>The number of Empty Shops. (TIVERTON)</u>	12	20	20 (3/4)	17	16	16	
<b>Management Notes:</b> (Quarter 3)  16 empty shops out of 248 shops = 6.45% of shops in Tiverton were empty at the time of the survey in January 2016  (JB)								
Well above target	<u>The number of Empty Shops. (CREDITON)</u>	10	10	10 (3/4)	9	5	7	
<b>Management Notes:</b> (Quarter 3)  7 empty shops out of 118 shops = 5.93% of shops in Crediton were empty at the time of the survey in January 2016  (JB)								
Well above target	<u>The number of Empty Shops (CULLOMPTON)</u>	11	14	14 (3/4)	12	7	8	
<b>Management Notes:</b> (Quarter 3)  8 empty shops out of 93 shops = 8.60% of shops in Cullompton were empty at the time of the survey in January 2016  (JB)								
Well below target	<u>Percentage of food premises inspections that should have been carried out that were carried out for A &amp; B (High Risk) premises</u>	46%	100%	100% (3/4)			75%	
<b>Management Notes:</b>								
Below target	<u>The percentage of Leisure's operational expenditure recovered through customer receipts</u>	88.16%	88.50%	88.50% (3/4)	79.19%	83.76%	84.36%	
<b>Management Notes:</b>								
Below target	<u>% of Leisure members retained from month beginning to month end.</u>	95.33%	96.50%	96.50% (3/4)	96.87%	95.46%	95.65%	
<b>Management Notes:</b>								
Above	<u>Issue of TENS within 3</u>	n/a	97%	97% (3/4)	94%	97%	98%	

**CWB PDG Performance Report - Appendix 3****Performance Indicators**

Status	Definition	Prev Year End	Annual Target	Current Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act
target	<u>working days</u>							

**Management Notes:**

Printed by: Catherine Yandle

SPAR.net

Print Date: 26 February 2016 15:15